

MAHATMA GANDHI UNIVERSITY MEDICAL SCIENCES & TECHNOLOGY JAIPUR



1.4.2 FEEDBACK ANALYSIS AND ACTION TAKEN REPORT 2020-21





MAHATMA GANDHI UNIVERSITY MEDICAL SCIENCES & TECHNOLOGY JAIPUR

1.4.2 Feedback Analysis and Action Taken Report of the University on feedback report 2020-21

The Feedback Analysis Committee of the institution designs and collects feedback from its stakeholders to monitor and evaluate its performance quality on curriculum and curriculum related issues. The feedback forms were collected from students, teachers, employers, alumni and professionals. Students who offered feedback were from different constituent colleges of MGUMST.

The feedback targets following different content for different stakeholders.

- For students, it addressed curriculum and its learning related issues in terms of quality, competence, skills and professionalism. This feedback also considers other issues like delivery of curriculum by teachers.
- For teachers, the feedback addressed issues like suitability the course and its need base, outcomes of the curriculum, relationship with course content and corresponding reference material, availability of reference materials in terms with curriculum, evaluation methods and curriculum delivery, etc.
- For employers, it addressed issues like general communication skills, developing solutions to real life problems, working in a team, creative challenges to challenges, organization skills, learning of new techniques, integration of technology for work as learnt through the curriculum.
- For alumni, it aimed for responses on adequateness of courses curriculum, sufficiency of syllabus content in context of current professional standards and curriculum design in context of development of self-directed learning and problem solving approach.
- For professionals, it targeted issues like necessity of additions and deletions in the curriculum in connection with theory and practical parts of the syllabus. The responses were also taken from them about the weightage of the syllabus in terms of marks distribution.

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The feedback collected is analyses and sent to the respective authorities for the actions.

I. Feedback from Students:

Feedback	Action taken	Impact
Students suggested more clinical exposure and hands on exposure to enhance students clinical skills in their field of expertise.	Formal instructions were circulated to all the constituent colleges through competent authority for addressing the issue of increasing practical sessions with hands on training in small groups. Clinical postings were made compulsory along with regular lectures	Teachers paid more attention to the practical training and hands on workshops. It has helped in Clinical correlations of the topics taken in the lectures and also helped in developing clinical skills of the students because of hands on experience.
Students emphasized on more industry visits based on the courses	Formal instructions were circulated to all the constituent colleges through competent authority for addressing the issue of Organizing more industry visits periodically based on the courses conducted	Efforts were made by the teachers for periodic Industry visits.
Strengthening of extra- curricular activities	Formal instructions were circulated to all the constituent colleges through competent authority to ensure the conduct of interdepartmental arts and sports competitions.	Department exhibitions, conferences, interdepartmental competitions, etc. facilitated the expressions of varied talents inherent in students, taking into consideration the individual differences in abilities and aptitudes.



II. Feedback from Teachers:

Feedback	Action taken	Impact
Suggestions to include	Formal instructions were	The details of the feedback
emerging research and	circulated to all constituent	were received by the heads
practical application needs	colleges through competent	of constituent colleges and
in the syllabus	authority for addressing the	appropriate awareness was
	issues suggested by the	created
	teachers through feedback	
Suggestions for teacher	Formal instructions were	Application of newer
training for greater use of	circulated to all constituent	technology in teaching
ICT in teaching learning	colleges through competent	learning process
process	authority for organizing	
	small workshops for	
	effective use of ICT by	
	teachers.	

III. Feedback from Employers:

Feedback	Action taken	Impact
Suggested development of	Formal instructions were	More competent teachers in
leadership skills	circulated to all the	all fields
	constituent colleges through	
	competent authority to	
	regular faculty development	
	programme.	

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IV. Feedback from Alumni:

Feedback	Action taken	Impact
Suggestions to give more	MCQs based assessments	Better results in competitive
training for competitive	were conducted regularly	entrance exams for higher
exams	for the students.	studies.
Suggestions to start new	More innovative courses	Innovative interdisciplinary
innovative fellowship	were introduced and	courses were introduced.
courses	proposal for new courses by	
	all departments were	
	encouraged.	
Suggestions to strengthen	instructions were given and	Improvement in
communication skills	made them to participate in	communication skills, better
	academic related	handling of patients and
	programmes that helped	their attendee.
	them improve their	
	communication skill	

V. Feedback from Professionals:

Feedback	Action taken	Impact
Employability Skills may	Formal instructions were	Helped in overall
be improved.	circulated to all the	development of students.
	constituent colleges through	
	competent authority to	
	organize various vocational	
	and skill training programs.	
Suggestions for more focus	Formal instructions were	Teachers paid more
on interdisciplinary	circulated to all the	attention to
activities of many courses.	constituent colleges through	interdepartmental activities
	competent authority to	
	encourage interdisciplinary	
	activities such as	
	interdepartmental research	
	initiatives by various	
	departments.	

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Feedback Analysis

The Feedback Analysis Committee of the institution designs and collects feedback from its stakeholders to monitor and evaluate its performance quality on curriculum and curriculum related issues. The feedback forms were collected from students on several aspects of curriculum and its learning related issues in terms of quality, competence, skills and professionalism. This feedback also considers other issues like delivery of curriculum by teachers.

The report of feedback analysis is submitted to Vice Chancellor/Pro-Vice Chancellor of the University than the feedback report was forwarded to IQAC for necessary action and thereafter the analysis is shared with all constituent colleges, heads and they are instructed to take necessary measures and actions as to comply with the issues raised by the learners.

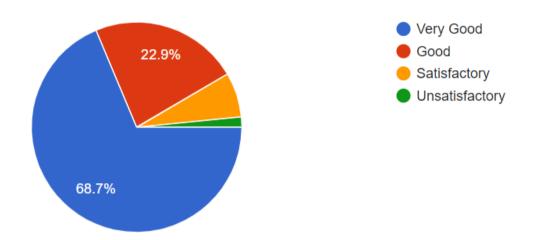
Students Feedback Analysis Report 2020-21

Out of total 761 responses, almost 68.7% students are satisfied with the depth of the syllabus. 66.5% believed that syllabus covered all aspects of curriculum including communication skills.67.1% rated learning skills (in terms of Practical, Communication, Team work, Leadership, Research) as very good. 66.1 % rated availability of practical facilities as very good. 66.5% rated availability of clinical facilities as very good.64 percent were satisfied with library reading room facility. 66.8% rated content and conduct of various internal examinations as very good. 63.5 % rated the feedback system related to your performance in internal examinations. 49.5% opined on extracurricular activities as excellent. Overall academic response was found to be 64.8%.

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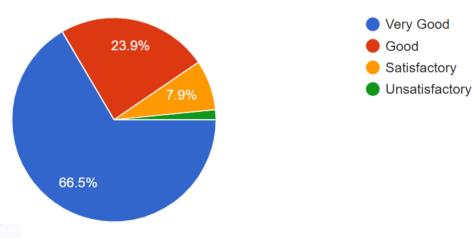
1. Extent of coverage of course

Extent of coverage of course	Very Good	Good	Satisfactory	Unsatisfactory
%Response	68.7	22.9	6.9	1.6



2. Depth of Course Content

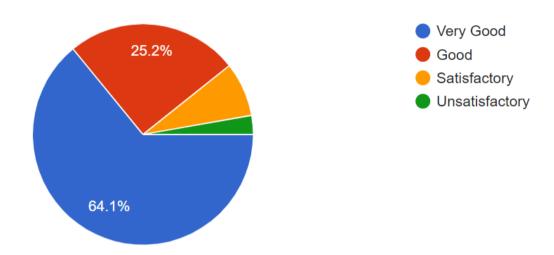
Depth of Course Content	Very Good	Good	Satisfactory	Un-satisfactory
% Response	66.5	23.9	7.9	1.6



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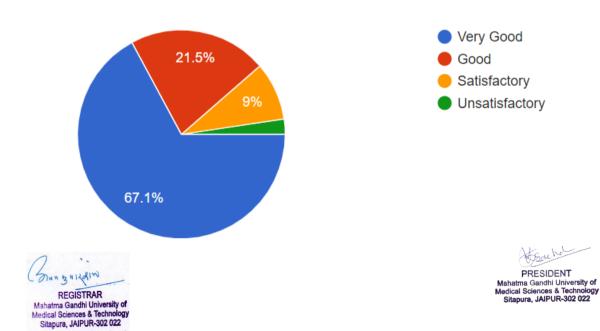
3. Applicability/relevance of curriculum in real life situations

Applicability/relevance of curriculum in real life	Very Good	Good	Satisfactory	Un-satisfactory
situations	Good			
% Response	64.1	25.2	7.9	2.8



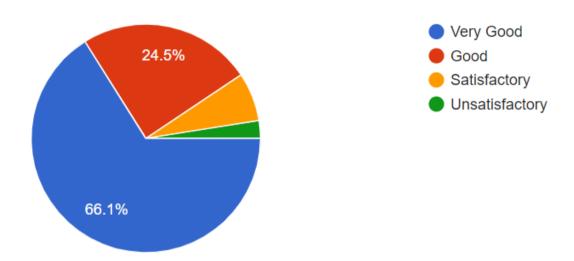
4. <u>Learning Skills (in terms of Practical, Communication, Team work, Leadership, Research)</u>

Learning Skills (in terms of Practical, Communication, Team work, Leadership, Research)	Very Good	Good	Satisfactory	Un- satisfactory
% Response	67.1	21.5	9	2.4



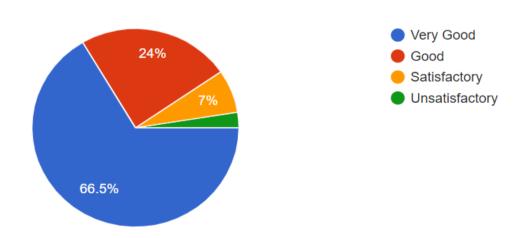
5. Adequacy of available practical facilities in terms of curriculum

Adequacy of available practical facilities in terms of curriculum	Very Good	Good	Satisfactory	Un-satisfactory
% Response	66.1	24.5	6.9	2.5



6. Adequacy of available clinical facilities in terms of curriculum

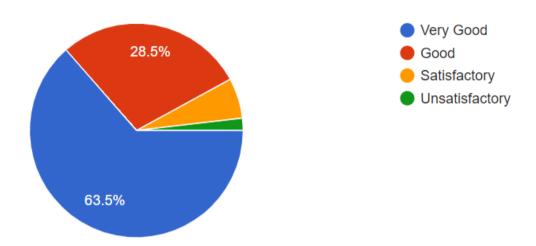
Adequacy of available clinical facilities in terms of curriculum	Very Good	Good	Satisfactory	Un-satisfactory
% Response	66.5	24	7	2.5





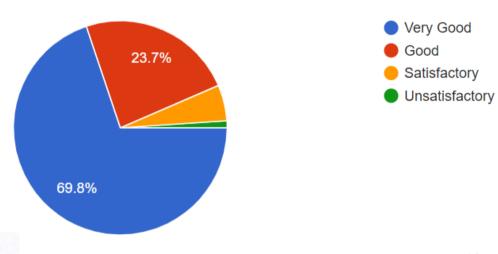
7. Relevance and adequacy of available Library books and resource material in terms of curriculum

Relevance and adequacy of available Library books and resource material in terms of curriculum	Very Good	Good	Satisfactory	Un- satisfactory
% Response	63.5	28.5	6.1	1.8



8. <u>How will you rate your University theory exam paper content with respect to curriculum coverage</u>

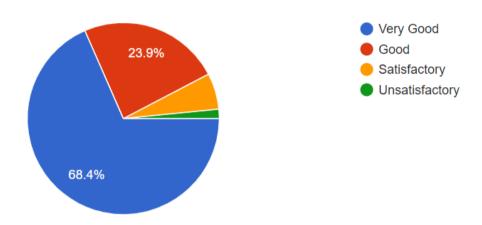
How will you rate your University theory exam paper content with respect to curriculum coverage	Very Good	Good	Satisfactory	Un-satisfactory
% Response	69.8	23.7	5.4	1.1



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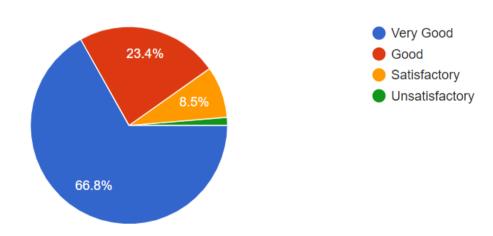
9. How will you rate your University practical exam content and conduct with respect to curriculum coverage

How will you rate your	Very	Good	Satisfactory	Un-satisfactory
University practical	Good			
exam content and				
conduct with respect to				
curriculum coverage				
% Response	68.4	23.9	6.1	1.6



10. Opinion about content and conduct of various internal examinations

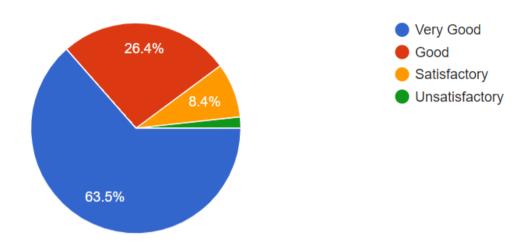
Opinion about content	Very	Good	Satisfactory	Un-satisfactory
and conduct of various	Good			
internal examinations				
% Response	66.8	23.4	8.5	1.3



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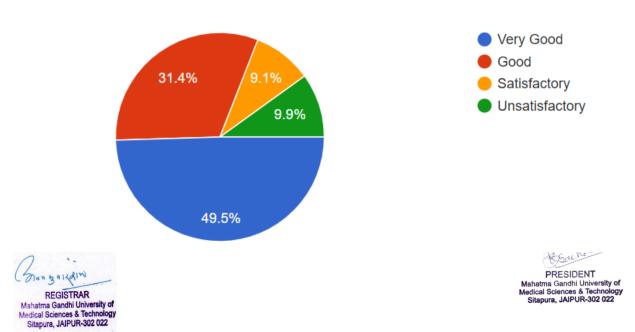
11. Rate the feedback system related to your performance in internal examinations

Rate the feedback system related to your performance in internal examinations	Very Good	Good	Satisfactory	Un-satisfactory
% Response	63.5	26.4	8.4	1.7



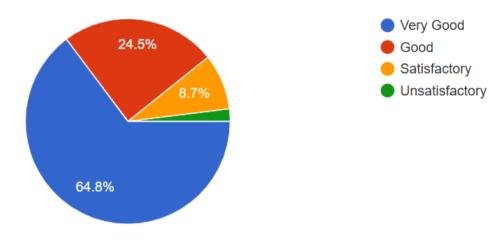
12. Opinion on extracurricular activities

Opinion on extracurricular	Very	Good	Satisfactory	Un-satisfactory
activities	Good			
% Response	49.5	31.4	9.1	9.9



13. Overall Rating

Overall Rating	Very Good	Good	Satisfactory	Un-satisfactory
% Response	64.8	24.5	8.7	2



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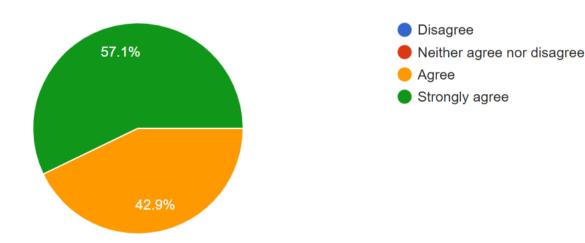
Faculty (Teacher) Feedback Analysis Report 2020-21

Out of total 106 responses, 57.1% of the teachers were satisfied with syllabus being suitable to the course and need based. 61.9% found objectives were clearly defined. Assessment was well correlated with syllabus and teaching learning methods. Freedom to adapt to newer strategies of teaching was found with 63.8%. 50.5% found relevant books in the library. 49.5% agreed that infrastructural facilities are sufficient. 55.2% found departmental environment conducive to teaching and research. 46.7% agreed that the University provides adequate and smooth support for projects and research facilities. It was found vertical and horizontal communication was appropriate. 55.2% found cordial work relationship with administrative staff.

Curriculum, teaching, learning and evaluation

1. Syllabus is suitable to the need based

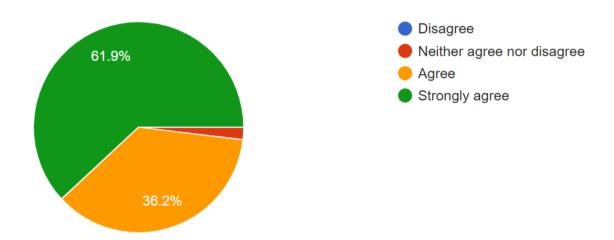
Syllabus is suitable to the need based	Disagree	Neither agree nor disagree	Agree	Strongly agree
% Response	-	-	42.9	57.1



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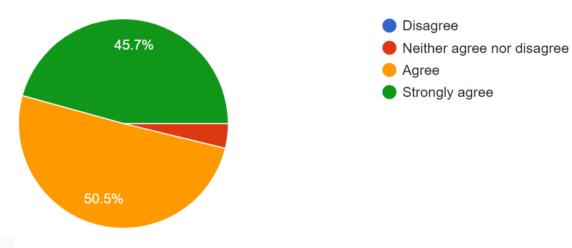
2. Course outcomes of the syllabi are well defined and clear to teachers and students.

Course outcomes of the syllabi	Disagree	Neither agree	Agree	Strongly
are well defined and clear to		nor disagree		agree
teachers and students.				
% Response	-	1.9	36.2	61.9



3. Course content is followed by corresponding reference materials.

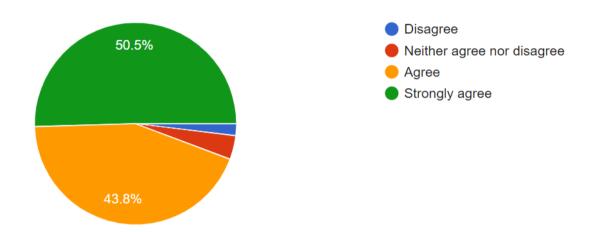
Course content is followed	Disagree	Neither	Agree	Strongly
by corresponding reference		agree		agree
materials		nor disagree		
% Response	-	3.8	50.5	45.7



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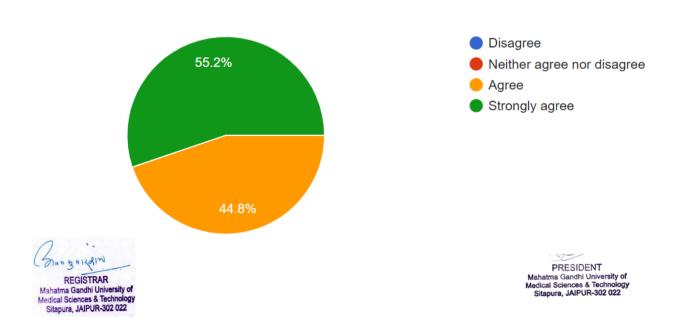
4. Sufficient resource material available in the Library.

Sufficient resource material available in the Library.	Disagree	Neither agree nor disagree	Agree	Strongly agree
% Response	1.9	3.8	43.8	50.5



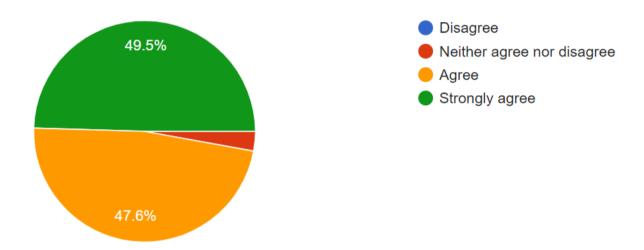
5. The course content is helpful in increasing the teacher's knowledge and perspective in the subject areas.

The course content is helpful in	Disagree	Neither agree	Agree	Strongly
increasing the teacher's		nor disagree		agree
knowledge and perspective in				
the subject areas.				
% Response	-	-	44.8	55.2



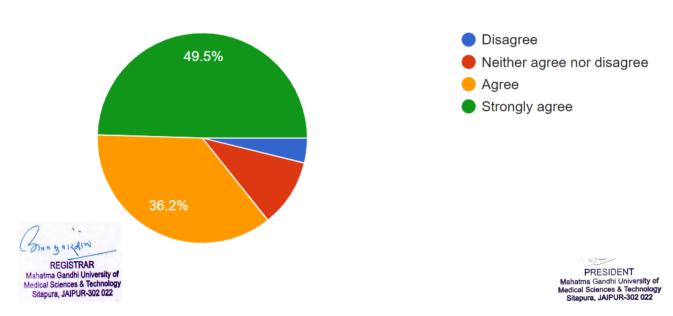
6. The books prescribed/listed as reference materials are relevant, updated and appropriate.

The books prescribed/listed as reference materials are relevant, updated and appropriate.	Disagree	Neither agree nor disagree	Agree	Strongly agree
% Response	-	2.9	47.6	49.5



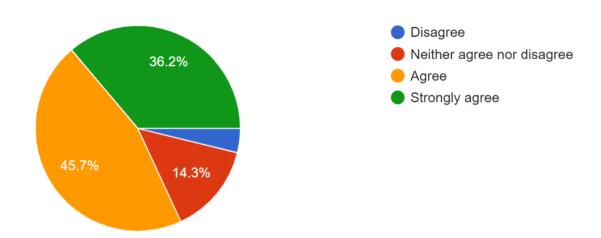
7. <u>Infrastructural facilities, such as teacher's rooms, class rooms, reading rooms, and toilets are available in the Department.</u>

Infrastructural facilities,	Disagree	Neither	Agree	Strongly
such as teacher's rooms,		agree		agree
class rooms, reading rooms,		nor		
and toilets are available in		disagree		
the Department				
% Response	3.8	10.5	36.2	49.5



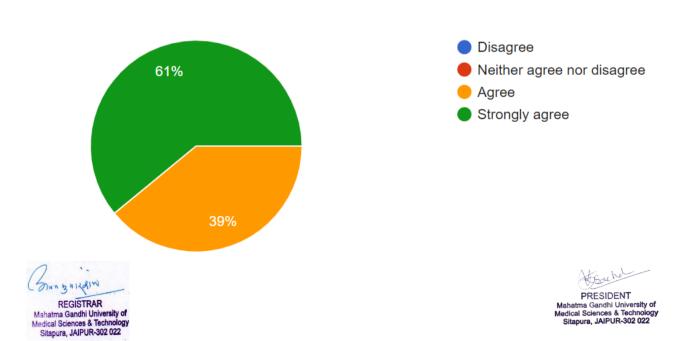
8. Canteen and other facilities are available at the faculty level.

Canteen and other facilities are available at the faculty level.	Disagree	Neither agree nor disagree	Agree	Strongly agree
% Response	3.8	14.3	45.7	36.2



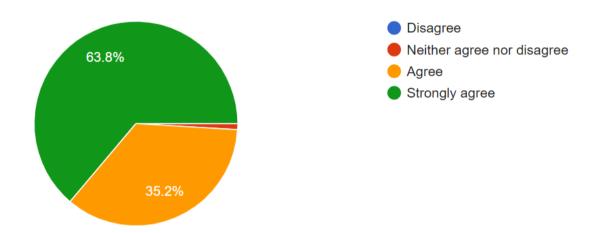
9. Tests and examinations are conducted well in time with proper coverage of all units in the syllabus.

Tests and examinations	Disagree	Neither	Agree	Strongly
are conducted well in time		agree		agree
with proper coverage of		nor disagree		
all units in the syllabus				
% Response	-	-	39	61



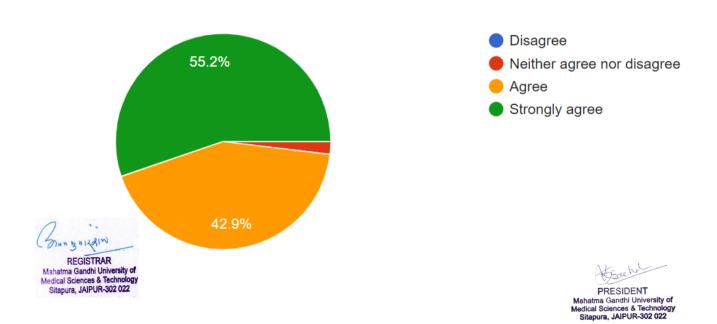
10. Teachers have the freedom to adopt innovative techniques/strategies of teaching such as seminar presentations, group discussions etc

Teachers have the freedom to adopt innovative techniques/strategies of teaching such as seminar presentations, group discussions etc	Disagree	Neither agree nor disagree	Agree	Strongly agree
% Response	-	1	35.2	63.8



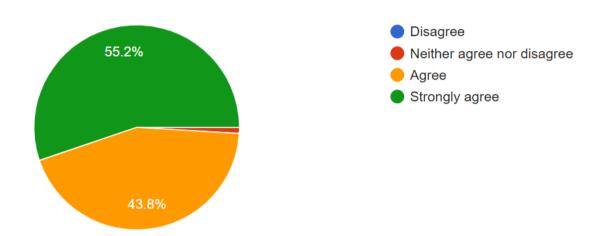
11. The environment in the department is conductive to teaching and research.

The environment in the	Disagree	Neither agree	Agree	Strongly
department is conductive		nor disagree		agree
to teaching and research.		_		
% Response	-	1.9	42.9	55.2



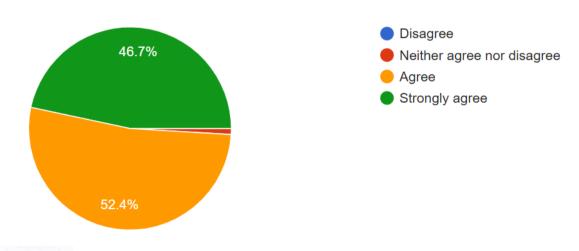
12. The administration of organization is teacher friendly.

The administration of organization is teacher friendly	Disagree	Neither agree nor disagree	Agree	Strongly agree
% Response	-	1	43.8	55.2



13. The University provides adequate and smooth support for projects and research facilities.

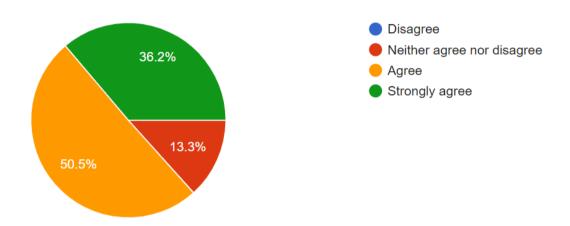
The University provides	Disagree	Neither agree	Agree	Strongly
adequate and smooth support		nor disagree		agree
for projects and research				
facilities.				
% Response	-	1	52.4	46.7



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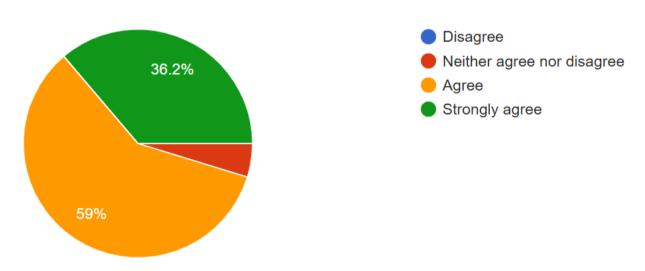
14. The University provides adequate funding and support to faculty members for upgrading their skills and qualifications.

The University provides	Disagree	Neither agree	Agree	Strongly
adequate funding and support		nor disagree		agree
to faculty members for				
upgrading their skills and				
qualifications.				
% Response	-	13.3	50.5	36.2



15. Provisions for professional development of teachers are non discriminatory and fair.

Provisions for professional development of teachers are	Disagree	Neither agree nor disagree	Agree	Strongly agree
non discriminatory and fair				
% Response	-	4.8	59	36.2



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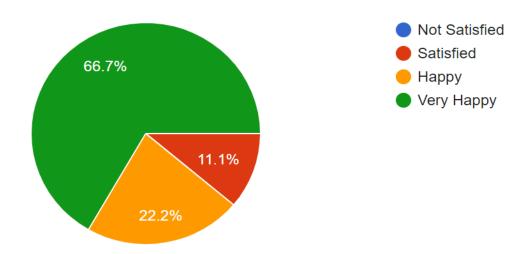
Employer Feedback Analysis Report 2020-21

General Communication skills were found to be 66.7%. Same 66.7 % were very happy with practical solutions to work place problems. 55.6 % were very happy working as part of a team. 66.7 % were very happy planning and organization skills.

Out of total 9 responses, 77.8% were open to new ideas and learning new techniques. 44.4% were satisfied with contribution to the goal of the organization. 55.6 % were happy with the innovativeness and creativity. 66.7 % were very happy with the relationship shared with peers and seniors. 55.6 % found obligated to work beyond schedule if needed. Suggestions to improve and adopting new trends was noted.

1. General Communication Skill

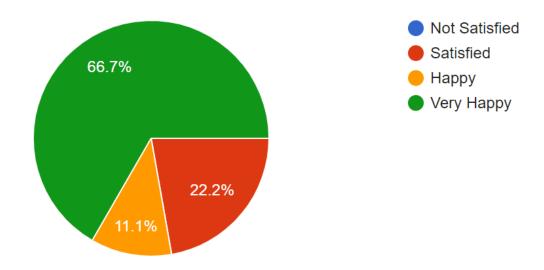
Your overall academic experience	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	66.7	22.2	11.1	-





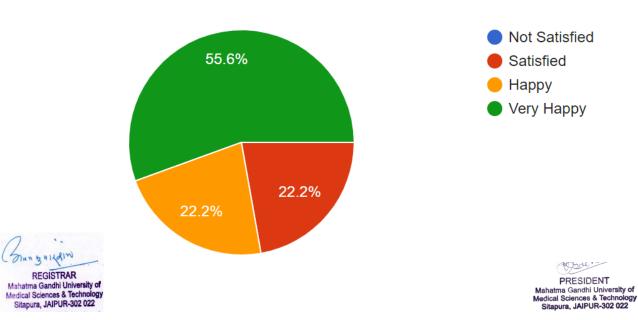
2. Developing practical solutions to work place problems

Developing practical solutions to work place problems	Very Happy	Happy	Satisfied	Not Satisfied
% Response	66.7	11.1	22.2	-



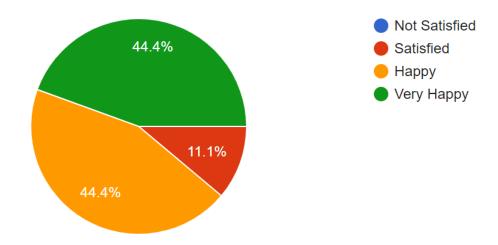
3. Working as part of a team

Working as part of a team	Very Happy	Happy	Satisfied	Not Satisfied
% Response	55.6	22.2	22.2	-



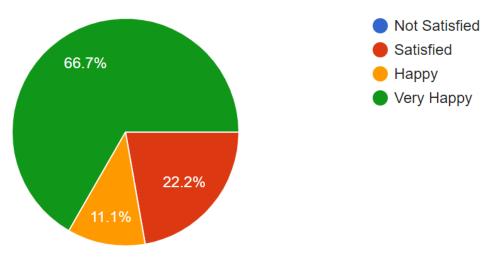
4. Creative in response to workplace challenges

Creative in response to workplace challenges	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	44.4	44.4	11.1	-



5. Their planning and organization skills

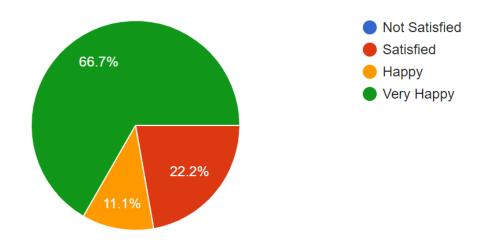
Their planning and organization skills	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	66.7	11.1	22.2	-



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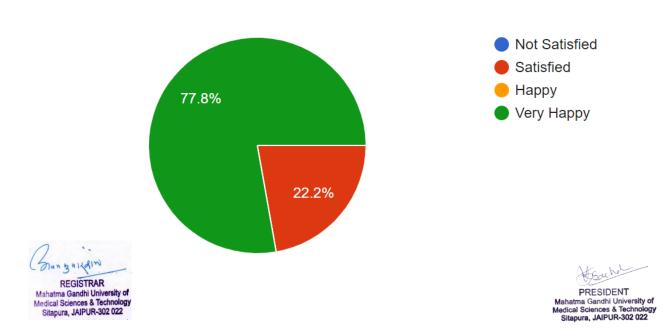
6. Self motivated and taking an appropriate level of responsibility

Self motivated and taking an appropriate level of responsibility	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	66.7	11.1	22.2	-



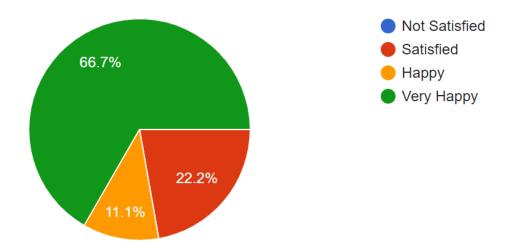
7. Open to new ideas and learning new techniques

Open to new ideas and learning new techniques	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	77.8	-	22.2	



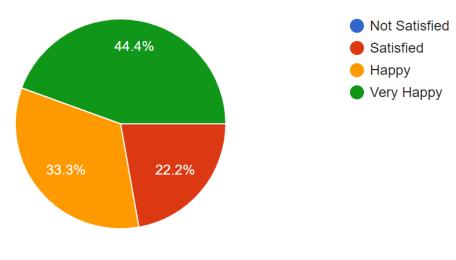
8. Using technology and workplace equipment

Using technology and workplace equipment	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	66.7	11.1	22.2	-



9. Ability to contribute to the goal of the organization

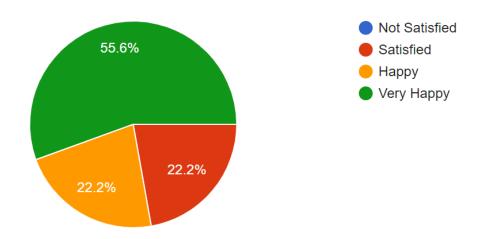
Ability to contribute to the	•	Happy	Satisfied	Not Satisfied
goal of the organization	Happy			
% Response	44.4	33.3	22.2	-



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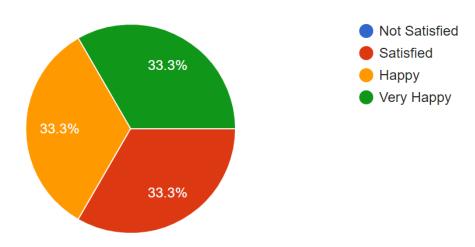
10. Technical knowledge /skill

Technical knowledge /skill	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	55.6	22.2	22.2	-



11. Ability to manage leadership qualities

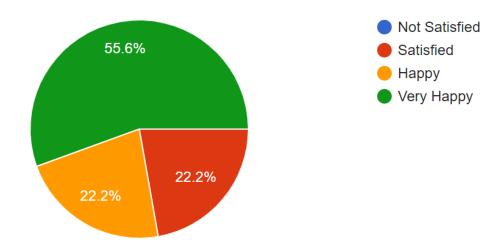
Ability to manage leadership qualities	Very Happy	Happy	Satisfied	Not Satisfied
% Response	33.3	33.3	33.3	-





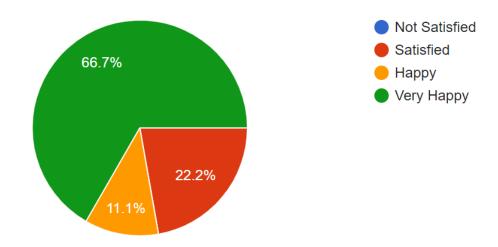
12. Innovativeness, creativity

Innovativeness, creativity	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	55.6	22.2	22.2	-



13. Relationship with seniors/peers/subordinates

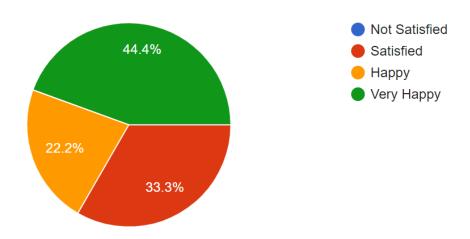
Relationship with seniors/peers/subordinates	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	66.7	11.1	22.2	-





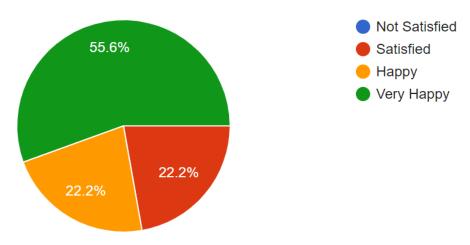
14. Involvement in social activities

Involvement in social activities	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	44.4	22.2	33.3	-



15. Ability to take up extra responsibility

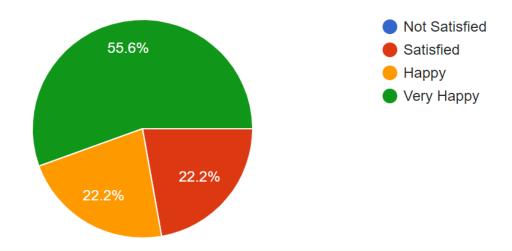
Ability to take up extra responsibility	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	55.6	22.2	22.2	-



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16. Obligation to work beyond schedule if required

Obligation to work beyond schedule if required	Very Happy	Нарру	Satisfied	Not Satisfied
% Response	55.6	22.2	22.2	-



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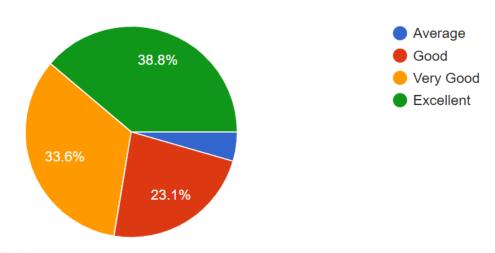
Alumni Feedback Analysis Report 2020-21

Out of total 135 responses, 38.8% graded adequateness of courses offered in the program as excellent. Sufficiency of syllabus content in context of development of technical skills was graded excellent by 38.5% alumni. 35.1% considered syllabus content suitable in context of current professional standards. Competence and support offered by teachers during the course was graded the best by 43.7% of alumni. Library, online resources & internet facilities offered by institute was rated by 40% as excellent. Overall Learning Experience in terms of relevance to real time experience was rated by 40.7% as the best. 42.9% rated Institute's support & contribution for overall development of students as excellent. Suggestions to improve the evidence based practice, practical demonstrations, home assignments with appreciation for pharmacology department was noted.

Alumni feedback on curriculum

1. Adequateness of courses offered in the program

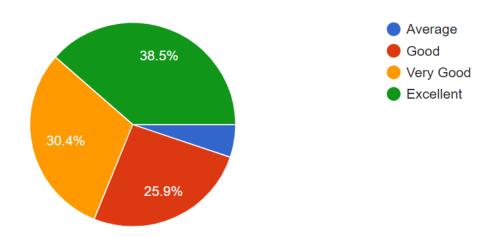
Adequateness of courses offered in the program	Excellent	Very Good	Good	Average
% Response	38.8	33.6	23.1	4.5



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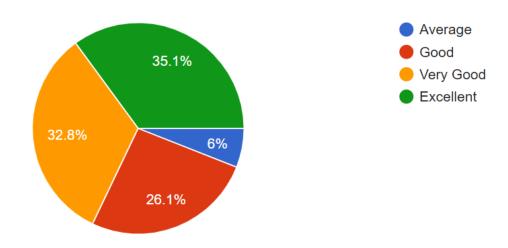
2. Sufficiency of syllabus content of development of technical skills

Sufficiency of syllabus contentof development of technical skills	Excellent	VeryGood	Good	Average
% Response	38.5	30.4	25.9	5.2



3. Sufficiency of syllabus content in context of your current professional standards

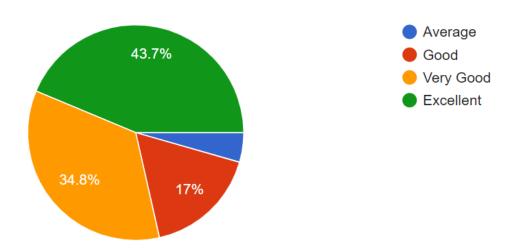
Sufficiency of syllabus content	Excellent	Very	Good	Average
in context of your current		Good		
professional standards				
% Response	35.1	32.8	26.1	6



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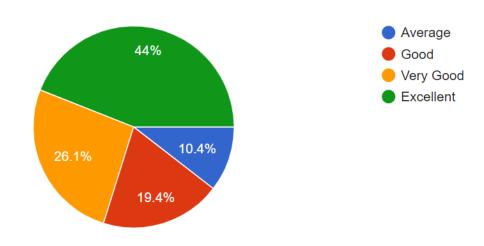
4. Competence and support offered by teachers during the course

Competence and support offered by teachers during the	Excellent	Very Good	Good	Average
course				
% Response	43.7	34.8	17	4.4



5. Availability and suitability of institute's Laboratory & equipment forpractical exposure

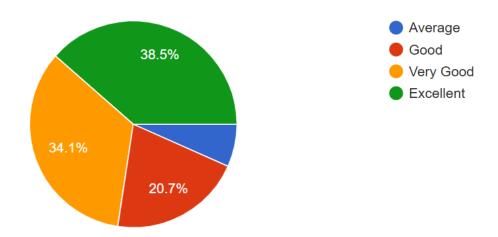
Availability and suitability of	Excellent	VeryGood	Good	Average
institute's Laboratory &				
equipment for practical				
Exposure				
% Response	44	26.1	19.4	10.4





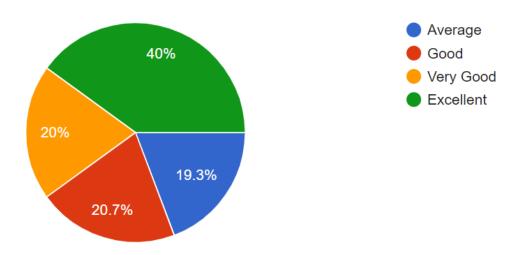
6. <u>Curriculum design in context of development of self-directed learning</u> & problem solving approach

Curriculum design in context of	Excellent		Good	Average
development of self-directed		Good		
learning & problem solving				
Approach				
% Response	38.5	34.1	20.7	6.7



7. Library, online resources & internet facilities offered by institute

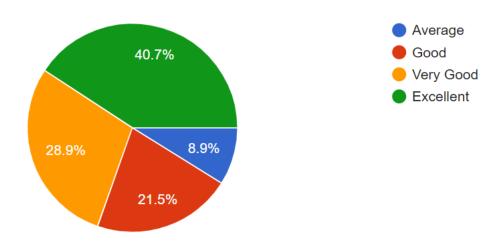
Library, online resources & internet facilities offered by	Excellent	Very Good	Good	Average
institute		0000		
% Response	40	20	20.7	19.3





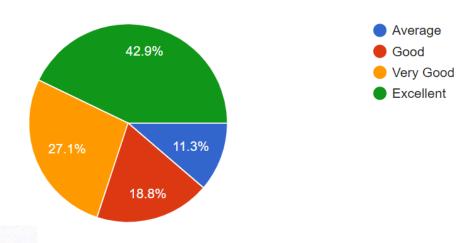
8. Overall learning experience in terms of relevance to real time experience

Overall learning experience in terms of relevance to real time	Excellent	Very Good	Good	Average
experience		3004		
% Response	40.7	28.9	21.5	8.9



9. Institute's support & contribution for overall development of students

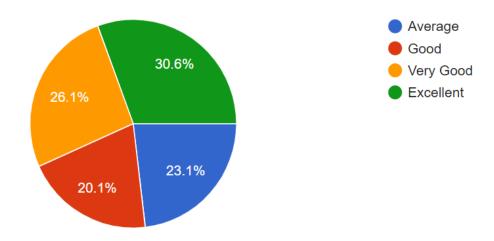
Institute's support &	Excellent	Very	Good	Average
contribution for overall		Good		
development of students				
% Response	42.9	27.1	18.8	11.3



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10. Training and placement offered by the institute

Training and placement offered by the institute	Excellent	Very Good	Good	Average
% Response	30.6	26.1	20.1	23.1



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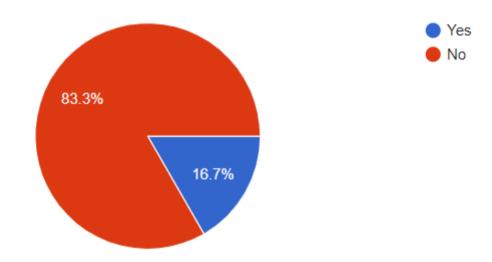
Professional Feedback Analysis Report 2020-21

Out of total 51 responses, 83.3% of responses opined that no change in theory syllabus was needed with suggestions to include recent advancements in the respective fields. Practical syllabus was found to be adequate with suggestions for rural postings and deletion of animal experiments from PG syllabus. 37.3% rated student performance in practicals and 42% in viva as very good. The consensus on overall exam conduction and arrangement for students was found to be very good.

Curriculum design and development

1. Theory Syllabus

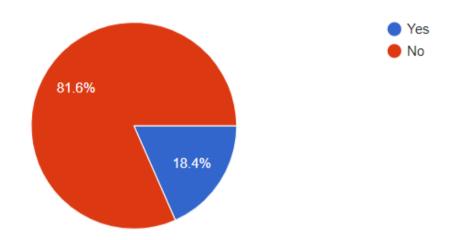
Changes Required	Yes	No
% Response	16.7	83.3





2. Practical Syllabus

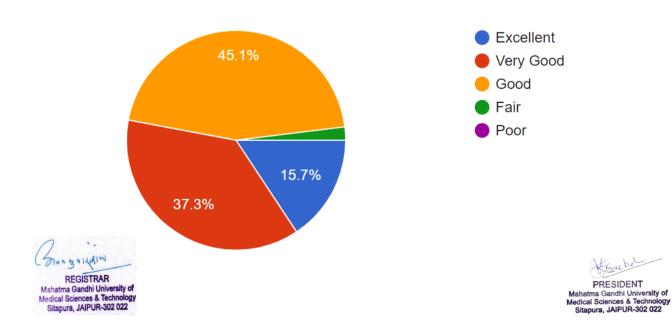
Changes Required	Yes	No
% Response	18.4	81.6



Student overall performance

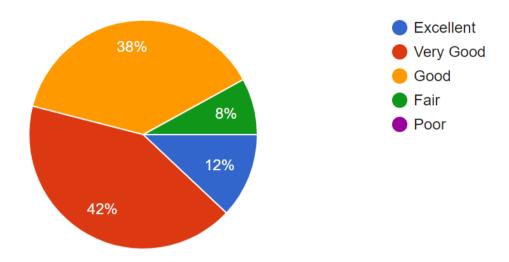
1. Practicals

Student overall performance in practicals	Excellent	Very Good	Good	Fair	Poor
% Response	15.7	37.3	45.1	2	-



2. <u>Viva</u>

Student overall performance in Viva	Excellent	Very Good	Good	Fair	Poor
% Response	12	42	38	8	-



3. CAP (Theory)

Student overall performance in	Excellent	Very	Good	Fair	Poor
CAP (Theory)		Good			
% Response	8.9	28.9	60	2.2	-

